



Edina Police Operations Manual

Policy Number
505.00

Subject:

Crisis Intervention

Effective Date
08/06/2018

Revised Date
08/06/2018

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PURPOSE:

To establish guidelines and procedures to be implemented when responding officers encounter individuals who are suffering from a crisis. Communication with individuals in a crisis has the potential for miscommunication and violence. This policy promotes de-escalation solutions to assist individuals in crisis and divert those individuals away from the criminal justice system.

505.01

GENERAL STATEMENT OF POLICY

It is the policy of the Edina Police Department to utilize crisis intervention techniques by officers who are trained in this field when encountering a person in crisis. The goal is to keep the public and officers safe while accessing resources that will assist the individual in crisis. This policy promotes de-escalation solutions to assist persons in crisis and divert those individuals away from the criminal justice system.

505.02

DEFINITIONS

Person in Crisis – A person has a mental health crisis when they are in a state of mind in which they are unable to cope with and adjust to the recurrent stresses of everyday living in a functional, safe way. (The Mental Health Crisis Response Institute)

Crisis Intervention Training – A specialized course which provides training for law enforcement officers when responding to mental health related calls for service.

505.03

PROCEDURE

Actions of First Responding Officer(s)

Safety is the priority. Nothing in this policy shall be interpreted to limit an officer's authority to use force when interacting with a person in crisis.

Officers should request backup officers and specialized resources such as Crisis Intervention trained officers and Emergency Medical Services (EMS)

Upon determining the situation is a mental health crisis and safety concerns have been addressed, officers should:

- Utilize Crisis Intervention techniques.
- Leverage mental health resources (COPE, Crisis Connection, Veterans Crisis Line, 1st Call for Help, Psychiatric Emergencies, etc.)

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Individuals in crisis requiring additional care should be referred to the appropriate mental health facility by completing an Emergency Transportation Hold form ([253B.05 subd. 2](#)) and completing an incident report.